

CIRCULAR - 17/03/2020/V2.0

Changes to tickets issued for commencement of travel between 10th March 2020 to 15th April 2020, with regards to the evolving situation due to the outbreak of the novel corona virus (COVID-19)

FOR INTERNATIONAL TICKETS

- One date change FREE on the same ticketed booking class (RBD) for the same sectors on any flight within the ticket validity. Subject to seat availability on same RBD.
- Extension of ticket validity for a maximum period of 1 year from the 1st date of commencement of travel, applicable to tickets issued with original commencement date between 10th Mar2020 and 15th Apr2020.
- If there is a difference in the air fare or applicable taxes, due to the reissue/reroute of the ticket, the additional amount will need to be collected where same RBD is not available.
- No further extensions for 01year valid tickets.
- NOSHOW fee/charges will apply for all tickets, if bookings are NOT cancelled 24hrs prior to departure.
- Any refunds to be processed under the regular ticketing / refund process as per the fare rule.
- All booking changes to be done 24hrs prior to departure and cannot be done from airport

FOR DOMESTIC TICKETS

- One date change FREE on the same ticketed booking class (RBD) for the same sectors on any flight within the ticket validity. Subject to seat availability on same RBD.
- Extension of ticket validity for a maximum period 06 months from the 1st date of commencement of travel, applicable to tickets issued with original travel commencement date between 10th Mar2020 and 15th Apr2020. Out bound travel must be after 15Apr2020. Subject to seat availability. Further conditions apply.
- No further extensions for 01year valid tickets.
- Any refunds to be processed under the regular ticketing / refund process as per the fare rule.
- All booking changes to be done 24hrs prior to departure and cannot be done from airport

** Any request for ticket(s) extension or date change must be received prior to the expiration of the ticket(s)*

**Other terms & conditions apply. For details contact any Maldivian office*

**This Circular supersedes Circular -16/03/2020/V1.0 dated 16th March 2020, and will come into effect from 17th March 2020. The circular will remain in force until rescinded or superseded.*

