

Application Date:

REFUND APPLICATION FORM

APPLICANT DETAILS

Full Name:

Phone/mobile:

TICKET DETAILS

						FOR OFFICE USE ONLY
	Passenger Name	Issued date	Ticket number	Sector to be refunded	Form of payment (Cash/InvoiceNos)	Remarks
1						
2						
3						
4						
5						

GENERAL DETAILS

☐ If refunds are to be collected by a person other than the applicant (please fill below details).

ID No:

Name:

1. All refunds will take a minimum of 30 business days for processing.
2. Credit card Refunds will be credited to the respective card only.
3. Any tickets issued on credit will be refunded to the customer and not to the passenger unless otherwise on written request from the paid customer.
4. All cash/cheque/debit card refund, applications should be supported by ID Card/Passport copies of passengers.
5. If the refund is to be collected by any other person other than the applicant or passenger, his/her ID card copy should be submitted.
6. Tickets submitted for refund after the ticket validity will not be accepted for refund.
7. Refund application forms for tickets issued on credit can be accepted only upon payment of the invoices.
8. All tickets - refund charges will be applicable as per the ticketed fare rule/s.
9. Domestic ticket - Infants - Non-refundable.

Applicant signature:

Agent Use Only

Application received by:

Signature:

Agency name:

Date: